

Vergleich der Beschwerden 2011 und 2012, Quelle BaFin Beschwerdestatistiken

| Reg.Nr. | Name des Versicherungsunternehmens | Versicherte Pers. zum 31.12.2011 | Versicherte Pers. zum 31.12.2010 | Veränderung versicherte P. (absolut) | Beschwerden 2012 | Beschwerden 2011 | Veränderung Beschwerden | Veränderung in % | Beschwerden pro 100.000 | Beschwerden pro 100.000 in 2011 | Veränderung Beschwerdequote in % |
|---------|------------------------------------|----------------------------------|----------------------------------|--------------------------------------|------------------|------------------|-------------------------|------------------|-------------------------|---------------------------------|----------------------------------|
| 4034 | ALLIANZ PRIV.KV AG | 2.456.612 | 2411605 | 45.007 | 158 | 173 | -15 | -9 | 6,431622 | 7,173646 | -10,343746 |
| 4010 | ALTE OLDENBG. KRANKEN | 99.804 | | | 1 | | | | 1,001964 | | |
| 4142 | ALTE OLDENBURGER | 151.461 | 149049 | 2.412 | 1 | 1 | 0 | 0 | 0,660236 | 0,670920 | -1,592489 |
| 4112 | ARAG KRANKEN | 497.030 | 461297 | 35.733 | 28 | 17 | 11 | 65 | 5,633463 | 3,685261 | 52,864675 |
| 4095 | AXA KRANKEN | 1.488.680 | 1458769 | 29.911 | 154 | 161 | -7 | -4 | 10,344735 | 11,036703 | -6,269698 |
| 4042 | BARMENIA KRANKEN | 1.251.336 | 1259167 | -7.831 | 44 | 69 | -25 | -36 | 3,516242 | 5,479813 | -35,832816 |
| 4134 | BAYERISCHE BEAMTEN K | 1.050.684 | 1038828 | 11.856 | 59 | 81 | -22 | -27 | 5,615390 | 7,797248 | -27,982420 |
| 4004 | CENTRAL KRANKEN | 1.851.290 | 1841425 | 9.865 | 343 | 182 | 161 | 88 | 18,527621 | 9,883650 | 87,457280 |
| 4118 | CONCORDIA KRANKEN | 85.516 | 82696 | 2.820 | 4 | 1 | 3 | 300 | 4,677487 | 1,209248 | 286,809486 |
| 4001 | CONTINENTALE KRANKEN | 1.304.911 | 1311946 | -7.035 | 66 | 68 | -2 | -3 | 5,057816 | 5,183140 | -2,417916 |
| 4028 | DEBEKA KRANKEN | 3.774.546 | 3687670 | 86.876 | 96 | 83 | 13 | 16 | 2,543352 | 2,250744 | 13,000527 |
| 4131 | DEVK KRANKENVERS.-AG | 312.157 | | | 5 | | | | 1,601758 | | |
| 4044 | DKV AG | 4.424.312 | 4388757 | 35.555 | 198 | 262 | -64 | -24 | 4,475272 | 5,969800 | -25,034803 |
| 4013 | DT. RING KRANKEN | 657.617 | 652343 | 5.274 | 22 | 32 | -10 | -31 | 3,345412 | 4,905395 | -31,801366 |
| 4121 | ENVIVAS KRANKEN | 348.166 | 313746 | 34.420 | 3 | 4 | -1 | -25 | 0,861658 | 1,274917 | -32,414567 |
| 4126 | ERGO DIREKT KRANKEN | 1.317.009 | 1266491 | 50.518 | 32 | 15 | 17 | 113 | 2,429748 | 1,184375 | 105,150266 |
| 4053 | FREIE ARZTKASSE | 29.390 | 29803 | -413 | 1 | 2 | -1 | -50 | 3,402518 | 6,710734 | -49,297380 |
| 4119 | GOTHAER KV AG | 569.300 | 548370 | 20.930 | 100 | 96 | 4 | 4 | 17,565431 | 17,506428 | 0,337037 |
| 4043 | HALLESCHE KRANKEN | 629.561 | 609860 | 19.701 | 55 | 58 | -3 | -5 | 8,736246 | 9,510379 | -8,139876 |
| 4144 | HANSEMERKUR KRANKEN_V | 1.327.239 | 1268297 | 58.942 | 60 | 48 | 12 | 25 | 4,520663 | 3,784603 | 19,448814 |
| 4122 | HANSEMERKUR S.KRANKEN | 4.775.678 | 4384110 | 391.568 | 1 | 3 | -2 | -67 | 0,020939 | 0,068429 | -69,399738 |
| 4117 | HUK-COBURG KRANKEN | 925.720 | 892836 | 32.884 | 37 | 40 | -3 | -8 | 3,996889 | 4,480106 | -10,785842 |
| 4031 | INTER KRANKEN | 375.065 | 379250 | -4.185 | 35 | 29 | 6 | 21 | 9,331716 | 7,646671 | 22,036318 |
| 4011 | LANDESKRANKENHILFE | 398.027 | 403659 | -5.632 | 21 | 21 | 0 | 0 | 5,276024 | 5,202411 | 1,414979 |
| 4109 | LVM KRANKEN | 304.012 | 294773 | 9.239 | 6 | 8 | -2 | -25 | 1,973606 | 2,713953 | -27,279269 |
| 4123 | MANNHEIMER KRANKEN | 77.759 | 77264 | 495 | 11 | 9 | 2 | 22 | 14,146272 | 11,648374 | 21,444177 |
| 4037 | MÜNCHEN.VEREIN KV | 251.627 | 247699 | 3.928 | 36 | 35 | 1 | 3 | 14,306891 | 14,130053 | 1,251501 |
| 4125 | NÜRNBERG. KRANKEN | 238.286 | 232233 | 6.053 | 11 | 9 | 2 | 22 | 4,616301 | 3,875418 | 19,117503 |
| 4080 | OPEL AKTIV PLUS | 94.654 | | | 1 | | | | 1,056479 | | |
| 4116 | R+V KRANKEN | 552.843 | 495489 | 57.354 | 7 | 4 | 3 | 75 | 1,266182 | 0,807283 | 56,844846 |
| 4002 | SIGNAL KRANKEN | 1.983.192 | 1986093 | -2.901 | 55 | 57 | -2 | -4 | 2,773307 | 2,869956 | -3,367625 |
| 4039 | SÜDDEUTSCHE KRANKEN | 599.203 | 587445 | 11.758 | 5 | 10 | -5 | -50 | 0,834442 | 1,702287 | -50,981137 |
| 4108 | UNION KRANKENVERS. | 1.059.330 | 1040434 | 18.896 | 32 | 49 | -17 | -35 | 3,020777 | 4,709573 | -35,858788 |
| 4045 | UNIVERSA KRANKEN | 360.945 | 361121 | -176 | 20 | 24 | -4 | -17 | 5,541010 | 6,645972 | -16,626033 |
| 4139 | WÜRTT. KRANKEN | 192.658 | 172593 | 20.065 | 5 | 4 | 1 | 25 | 2,595272 | 2,317591 | 11,981465 |
| | | | | | 1713 | 1655 | 58 | | | | |

Quelle: Jahresberichte BaFin, Aufbereitung: <http://www.online-pkv.de>
 farblich hervorgehoben jeweils beste und schlechteste Werte pro Spalte